

Got Problems?

This chapter explains where to go for help.

If you have questions about...

Your payment: Write to our payment service Kagi at <admin@kagi.com>, or visit their Web site at <<http://www.kagi.com>>. Include as much information about your payment as you can : your name, your postal address, your email address, the product you purchased, and the date of your purchase. This will help Kagi quickly track down your payment. Please do not send technical questions to Kagi; they can only answer questions about payments.

HanDBase Desktop for Macintosh: You can find answers to a number of common questions at our Web site at <<http://www.semicolon.com>>. If your question is not answered there, you can write to us at <rick@kagi.com>. If you have lost your registration key or never received one after purchasing, please include as much information as you can about your purchase so that we can quickly locate you in our records.

HanDBase for Palm Pilot: Write to DDH Software at <techsup@ddhsoftware.com>, or visit their Web site at <<http://www.ddhsoftware.com>>.

Please, please, please be careful to write to the correct address! If you send a question to an address that can't answer it, you may never receive an answer or (at best) your answer will be badly delayed while your message is forwarded to the correct address.

Thank you!